

To Our Valued Customers

April 24, 2026  
TANABE COMPRESSOR Co., Ltd.

## **Announcement Regarding Discontinuation of Screw End Rebuild Service for Screw Compressors**

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Dear Customers,

We sincerely appreciate your continued patronage and long-standing support of our products. In our ongoing commitment to ensuring that you can continue to operate your equipment with confidence, we have conducted a thorough review of our screw end maintenance framework from the perspectives of quality, safety, and long-term operational stability. As a result, with top priority given to ensuring uniform maintenance quality and reliability, we have decided to revise a portion of our screw end maintenance policy, as outlined below.

### **1. Overview of the Maintenance Policy Revision**

We have previously offered screw end rebuild (reconditioning) services for certain models and under specific conditions. Going forward, we will discontinue this rebuild service and transition to a standard maintenance policy based on replacement with new units in accordance with manufacturer specifications.

This policy change is intended to minimize inconsistencies in maintenance quality and to ensure reliable safety and performance standards. We believe this decision will contribute to more stable and dependable long-term equipment operation for our customers.

### **2. Background of the Policy Revision**

In recent years, the environment surrounding screw end rebuild services has undergone significant changes. Specifically:

- Screw end manufacturers themselves no longer maintain systems designed to support rebuild operations, making it increasingly difficult to obtain the technical information required for rebuilds.
- The specialized parts and kits necessary for screw end rebuilds are becoming unavailable in a growing number of cases.
- The skilled technicians who perform screw end rebuilds are aging, and it has become increasingly challenging for our company to secure such expertise.

Due to these factors, it has become difficult to sustain screw end rebuild services at a consistent level of quality going forward. We sincerely ask for your understanding of these circumstances.

We remain committed to supporting safe and reliable equipment operation by continuing to enhance our service quality and support systems. We kindly ask for your understanding of this policy change and look forward to your continued trust and partnership.

Sincerely,